

## Confidence in the service (continued)

### *Equality and fairness*

#### Standard 8

- \* You will be treated equally and fairly.

### *Involving the community*

#### Standard 9

- \* You can be confident that the pre-school contributes to the community and looks for opportunities to be involved in the community.

### *Involving other services*

#### Standard 10

- \* You can be confident that the pre-school keeps up links and works effectively with partner organisations.

### *Access to resources*

#### Standard 11

- \* Each child has access to a sufficient and suitable range of resources.



## Confidence in management

### *Confidence in staff*

#### Standard 12

- \* Each child receives support and care from staff who are competent and confident and who have gone through a careful selection procedure.

### *Improving the service*

#### Standard 13

- \* You can be confident that the pre-school will evaluate what it does and make improvements.

### *Well-managed service*

#### Standard 14

- \* You can be confident that you are using a pre-school that is well managed.

*Please use the information in this leaflet to guide you when evaluating our pre-school. Do take the opportunity to discuss the information contained in this leaflet with pre-school staff.*

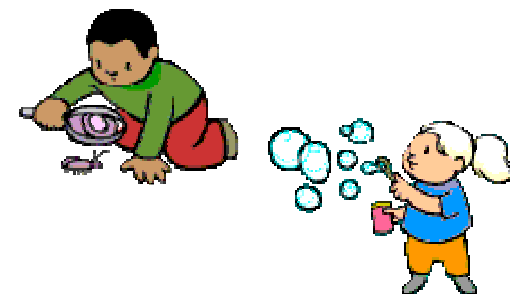
*Further information can be obtained from:*

*The Care Commission, Compass House,  
11 Riverside Drive, Dundee DD1 4NY Tel:01382  
207100*



*'WORK TOGETHER TO BE THE BEST WE CAN BE'*

# National Care Standards in Newtyle Pre-School



**A guide for parents and carers**

## What are National Care Standards?

*Scottish Ministers developed the National Care Standards to ensure everyone in Scotland receives the same high quality service of Education no matter where they live.*

The Standards explain what you can expect from our Nursery. There are three main areas:

- Being welcomed and cared for
- Confidence in the Service
- Confidence in management

We hope this leaflet will be useful in helping you to have a clear view of what you and your child can expect from our Pre-School.

We use the standards to continually assess and evaluate the quality of education we provide in the Pre-School. The Care Commission also use National Care Standards to assess our service during inspections.

As well as using National Care standards we also use Curriculum for Excellence guidance and Child at the Centre Indicators to review our curriculum\* and children's learning and development.

*\* The curriculum is the complete range of experiences and activities planned for children and young people throughout their schooling.*

## Being welcomed and cared for



### *Being welcomed and valued*

#### Standard 1

- \* Each child will be welcomed and will be valued as an individual.

### *A safe environment*

#### Standard 2

- \* The needs of each child are met by the nursery in a safe environment, in line with all relevant legislation.

### *Health and wellbeing*

#### Standard 3

- \* Each child will be nurtured by staff who will promote his or her general wellbeing, health, nutrition and safety.



## Confidence in the Service

### *Engaging with children*

#### Standard 4

- \* Each child will be supported by staff who interact effectively and enthusiastically with him or her.

### *Quality of experience*

#### Standard 5

- \* Each child can experience and choose from a balanced range of activities

### *Support and development*

#### Standard 6

- \* Each child receives support from staff who respond to his or her individual needs.

### *A caring environment*

#### Standard 7

- \* In using the nursery, children, parents and carers experience an environment of mutual respect, trust and open communication.

